

 	STUDENT SATISFACTION SURVEY	Document Code	FR.OIDB.07
		Release Date	25.10.2021
		Revision Date	12.05.2026
		Revision No	04
		Confidentiality Level	Internal Only

Dear Students,

We kindly ask you to take a few minutes of your time so that we can serve you better.

By answering the questions below, you can make a great contribution to improving the quality of education and providing better education.

Thank you very much for your support.

Sincerely

EVALUATIONS ABOUT FENERBAHÇE UNIVERSITY

Please choose the following expressions taking into account the numerical values on the right. Note that you can only make one option for each expression.		I strongly agree	I agree	I do not agree	I strongly disagree
1	The academic term aligns with the academic calendar.	4	3	2	1
2	Student orientation programs (introducing the university and departments) are sufficient.	4	3	2	1
3	Necessary communication channels have been established for students to convey their requests and needs to the university administration.	4	3	2	1
4	Administrative staff take students' complaints into consideration.	4	3	2	1
5	The university organizes a satisfactory number of scientific conferences, seminars, panels, and similar events.	4	3	2	1
6	The university offers a satisfactory number of cultural and artistic events.	4	3	2	1
7	The university offers a satisfactory number of sports events.	4	3	2	1
8	The activities of student clubs are encouraged by the administration.	4	3	2	1
9	Classrooms, laboratories, and other facilities are adequately equipped with technical resources.	4	3	2	1
10	There is sufficient access to computers and the internet.	4	3	2	1
11	Heating in the facilities is at an adequate level.	4	3	2	1
12	Cooling in the facilities is at an adequate level.	4	3	2	1
13	Ventilation in the facilities is at an adequate level.	4	3	2	1
14	Lighting in the facilities is at an adequate level.	4	3	2	1
15	Cleanliness and hygiene in the facilities are at an adequate level.	4	3	2	1
16	Maintenance and repair work in the facilities is carried out quickly and at an adequate level.	4	3	2	1
17	Facilities are suitable for individuals with disabilities.	4	3	2	1

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18	Students are supported in preparing for their professional careers.	4	3	2	1
19	The university's promotional efforts are satisfactory.	4	3	2	1
20	Communication with the Department of Health, Culture, and Sports is satisfactory.	4	3	2	1
21	Communication with the Registrar's Office is satisfactory.	4	3	2	1
22	Communication with the Department of Financial Affairs is satisfactory.	4	3	2	1
23	I am satisfied with the services provided by the Department of Information Technologies.	4	3	2	1
24	Communication with the Department of International Relations is satisfactory.	4	3	2	1
25	The information provided about ERASMUS programs is sufficient.	4	3	2	1

OVERALL EVALUATION	Very Satisfied	Satisfied	Not Satisfied	Very Dissatisfied
Your overall level of satisfaction with the university	4	3	2	1

We would like to thank you very much for your contribution to us to serve you better by participating in our survey.